

# *Amigos Library Services 2022-2023 Annual Report*

**COLLECTIONS**

**SERVICES**

**PARTNERS**

**GROWTH**

**DEVELOPMENT**

**STAFF**

**MEMBER-CENTERED**

**LIBRARIES**

**MEMBER-LED**

**PROGRAMS**

**SUPPORT**

**OPPORTUNITIES**

**EXCELLENCE**

# From the Board Chair

Britt Anne Murphy

Dear Amigos Members, Partners, and Community:

2022-23 has been a year of action and movement. We remain inspired by the work happening in libraries across the Amigos network – and we have worked diligently to position Amigos as a valued partner in our members' work.

Our membership year began with the implementation of a new membership fee structure, providing a more equitable and understandable point of entry to membership across different library types. We thank the membership for their approval of the new fees structure.

The Board of Directors made several investments to increase the value of membership for libraries:

In December 2022, [Amigos announced a first of its kind investment with talent management platform Skilltype](#), inviting a pilot group of research libraries to begin deploying a data-driven approach to organizational development. Initial pilot participants include Baylor University, Rice University, Southern Methodist University, Texas Christian University, Texas Tech University, University of Texas at Arlington, The University of Texas at Austin, and Washington University in St. Louis.

In March 2023, [Amigos and the National Information Standards Organization \(NISO\) announced a consortium agreement to provide NISO Library Standards Alliance \(LSA\) membership to all Amigos members](#). The agreement provides member libraries with full LSA membership benefits, including free access to NISO's educational webinar program, unlimited participation in NISO Working Groups/Standing Committees, and discounted registration for all non-webinar events, including the annual NISO Plus conference. In its first year, hundreds of staff from Amigos member libraries have attended NISO webinars and Amigos members are represented on several of NISO's Working Groups and Steering Committees.

Throughout the year, the Board has supported operational investments to improve members' experiences with renewal and subscriptions through Amigos Member Discount Services program, the development of a member portal to make it easier for members to update their institutional records, and implementation of new marketing and event platforms to help make Amigos learning opportunities more widely available.

Additional highlights from this membership year include:

Amigos continued our record of popular and high-quality online training. Online topical conferences, the Annual Member Conference, Know & Go sessions (all [free to members](#)) and our discounted educational courses attracted over 4500 attendees and learners.

Amigos' SimplyE work continues to grow. With expanded eligibility for the Texas State Library and Archives Commission's E-Read Texas Program, Amigos now hosts SimplyE services for over 200 libraries. Amigos' partnership with the Arizona State Library, Archives, and Public Records provides SimplyE support for tribal communities in that state.

Amigos continues to grow the Missouri Libraries 2 Go consortium, helping more than 100 public libraries share over 77,000 ebooks and audiobooks.

Amigos provided administrative support to the Association of Bookmobile and Outreach Services, the Library Marketing and Communications Conference, the Louisiana Library Association, the Missouri Library Association, the Oklahoma Library Association, and other professional associations and networks across the region.

Our core services – including the group purchasing program, courier service, and continuing education programs – continue to fulfill essential needs for libraries.

The Board of Directors and Amigos staff continue to strive toward the directions outlined in the Amigos Library Services Strategic Plan to 2025, becoming an organization that is Member-Led and Member-Centered; a Valued Partner; Focused on Libraries and Library Staff; and seeking Organizational Excellence.

It continues to be a great pleasure to serve with the Amigos Board of Directors. I want to thank my fellow board members for their dedicated work and engagement. We thank you for your continued partnership and we look forward to more work ahead!

# Amigos Board of Directors



Dr. Lea Briggs  
Department  
Administrator  
University of New  
Mexico Library



Mr. Corey Christians  
Director/County  
Librarian  
Yavapai County Free  
Library District



Ms. Jennifer Eldridge  
Library Director  
Longview Public  
Library



Ms. Barbara Glackin  
Dean  
Kent Library  
Southeast Missouri  
State University



Dr. Louis Lafrado  
(Treasurer)  
President  
L&D Associates  
Consulting Group,  
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Ms. Chris LeBeau  
(Vice Chair)  
Emerita IV Librarian  
University of Missouri-  
Kansas City



Ms. Kathy Luther  
(Secretary)  
Executive Director  
Seminary Support  
Concordia Seminary



Ms. Tracey Mendoza  
Dean of Libraries  
University of the  
Incarnate Word



Ms. Mary JS Moroney  
Executive Director  
Eastern Oklahoma  
Library System



Ms. Britt Anne Murphy  
(Chair)  
Director of Library  
and Librarian  
Bailey Library  
Hendrix College



Ms. Valerie Nye  
Library Director  
SFCC Library  
Santa Fe Community  
College



Ms. Paula Settoon  
Dean of Libraries  
and Knowledge  
Management  
Tulsa Community  
College



Mr. Miguel Figueroa  
Ex Officio  
President and Chief  
Executive Officer  
Amigos Library  
Services

**Mission** : Amigos Library Services supports libraries through the sharing of collections, services, and opportunities.

**Vision** : A vibrant, member-led community of libraries designing successful futures.

# Member-Led/Member-Centered : Member voices shape programs and services. Amigos' programs and services reflect the needs and interests of our members.

## [Amigos Extends NISO Library Standards Alliance Membership](#)

Amigos announced the signing of a consortium agreement with the National Information Standards Organization (NISO) to provide NISO Library Standards Alliance (LSA) Membership to all members. This partnership helps expand some of the key benefits of membership in Amigos, including access to continuing education and collective action on issues of importance to libraries' futures.

Amigos also joined NISO as a Voting Member, granting the consortium the opportunity to influence the direction of technological advances in information management through standards and best practices in the information community. As a Voting Member, Amigos may comment and vote on proposed standards and recommended practice projects as well as vote in NISO board elections.

## [ER&L and NWILL Conference Sponsorships Support Members](#)

Amigos' [sponsorship of the 2023 Electronic Resources and Libraries \(ER&L\) Conference](#) provided free conference registration to staff from six libraries across the country – Nova Southeastern University Library, St. Mary's University, The University of Texas Rio Grande Valley, California State University, Los Angeles, East Texas Baptist University, and Salem College Library. With an exclusively designed sponsorship package, Amigos supported the Northwest Interlibrary Loan & Resource Sharing (NWILL) Conference exhibiting at a virtual booth and providing several Amigos member libraries with scholarships for staff to attend the conference.

## [Community Conversations Bring Member Libraries Together](#)

Member-exclusive Community Conversations highlight important topics in a peer-to-peer learning environment. Over 400 leaders from 183 member libraries attended Community Conversations in member year 2022-23.

# A Valued Partner : Amigos is a partner, first and foremost – pursuing programs and services that benefit members, partners, and the wider library community.

## [Libraries Save Through Member Discount Services](#)

Through the Member Discount Services (MDS) group purchasing program, 373 libraries obtained specially negotiated member discounts on subscriptions to databases and journals from Amigos' vendor partners.

## [Trans-Amigos Express and TExpress Support Resource Sharing Across the Region](#)

Over 254,000 library items shipped through the Trans-Amigos Express (TAE) courier program in membership year 2022-23 and TAE welcomed seven new libraries - Angelo State University, Mesquite Public Library, San Jacinto College - Generation Park, Rellis Academic Alliance, Texarkana College, Tye Preston Memorial Library, and UNT at Frisco Landing. With a flat-rate annual fee, TAE saved participants thousands of dollars on packaging and shipping while providing rapid pick-up and delivery of interlibrary loan materials.

TExpress, a partnership between the Texas State Library and Archives Commission and Amigos, provided courier service to 206 participating Texas libraries.

Over 303 Amigos member libraries participated in the Amigos Resource Sharing Agreement, accessing free loans and copies from member libraries and over 200 libraries in the South Central and Southwest regions of the United States.

## [MOLIB2GO Makes EBooks Affordable Across Missouri Public Libraries](#)

The Amigos-administered Missouri Libraries 2 Go group, made up of public libraries with similar interests and patron populations, continued to work together to share a collection of over 77,000 ebooks and audiobooks. MOLIB2GO includes 115 public libraries with new libraries Sarcoxie Public Library and Mound City Public Library.

## [Association Management Services Supports Professional and Leadership Development](#)

Amigos supported events and conferences for six professional organizations, including the Association of Bookmobile and Outreach Services; Library Marketing and Communications Conference; Missouri Library Association; Oklahoma Library Association; St. Louis Regional Library Network; and Wyoming Library Association.

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## DOAJ Partnership Supports Open Access

By way of a partnership with the Directory of Open Access Journals (DOAJ), Amigos member libraries can become an acknowledged DOAJ supporter at a 30% discount to help sustain the independent open scholarship community-curated online directory of indexed, peer-reviewed resources.

## SimplyE Services in Texas and Arizona Expand

Amigos continues its support of SimplyE, an open-source service developed to aggregate library digital collections and improve patrons' reading and listening experience for ebooks and audiobooks. Amigos' partnership with the Texas State Library and Archives Commission's [E-Read Texas program](#) now provides SimplyE service to over 200 public libraries serving communities of under 100,000 or with electronic collection expenditures of less than \$100,000. Working with the Arizona State Library, Archives, and Public Records, Amigos has helped expand the [Reading Arizona](#) project by providing SimplyE services to public and tribal libraries across the state.

Over thirty libraries joined Amigos' SimplyE service over the past membership year:

### *Reading Arizona Libraries*

Kaibab Paiute Tribal Library

### *E-Read Texas Libraries*

Atwell Public Library  
Booker Public/School  
Bryan+College Station Public Library System  
Cameron Public Library  
Carson County Public Library  
Castroville Public Library  
Crockett Public Library  
Daingerfield Public Library  
De Leon City County Library  
Haskell County Public Library

Ingleside Public Library  
J. R. Huffman Public Library  
Kennedale Public Library  
Little Elm Public Library  
Lois Nelson Public Library  
Lovett Memorial Library-  
Pampa  
Lytle Public Library  
Mansfield Public Library  
Marion Community Library  
Nesbitt Memorial Library  
Rusk County Library System  
Schleicher County Public  
Library

Sherman County Public  
Library  
Shiner Public Library  
Stewart C. Meyer Harker  
Heights Public Library  
Swisher County Library  
T.L.L. Temple Memorial  
Library  
Tri-County Library  
Universal City Public Library  
Vidor Public Library  
Virgil & Josephine Gordon  
Memorial Library

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## [Amigos and University Libraries at Washington University in St. Louis Host Prioritizing Privacy Workshop](#)

Amigos and the University Libraries at Washington University in St. Louis were pleased to host "Privacy and Learning Analytics: A Data Ethics Workshop for Library Professionals" on March 31, 2023. The workshop, led by Lisa Janicke Hinchliffe, Professor & Coordinator for Research and Teaching Professional Development, University of Illinois at Urbana-Champaign, is part of the IMLS-funded [Prioritizing Privacy](#) project.

Amigos would like to thank the academic library staff that attended the workshop and Lisa Hinchliffe for sharing her time and expertise. Special thanks to the faculty and staff of the University Libraries at Washington University in St. Louis, especially Mimi Calter, Vice Provost and University Librarian; Christy Matteuzzi, Chief of Staff; and Elizabeth Willey, Administrative Assistant in the Office of the Vice Provost & University Librarian.

## [ALA RDA Toolkit Benefits Member Libraries](#)

Over 180 member libraries accessed a free single-user sign-on to the ALA RDA Toolkit, an essential package of data elements, guidelines, and instructions for creating library resource metadata that are well-formed for user-focused linked data applications.

## [Staff Recruitment through Amigos Job Bank](#)

Posting openings on the Amigos Job Bank provides member libraries free access to a popular site with those searching for employment. Over 100 positions received national visibility for openings reaching job seekers across the country.



# Focus on Libraries and Library Staff : Amigos supports and promotes member libraries and the growth and development of library staff.

## Amigos Announces Skilltype Partnership

Amigos made a first of its kind investment, implementing a multi-year partnership with talent management platform [Skilltype](#) and Amigos' largest member research libraries. Initial participants include Baylor University, Rice University, Southern Methodist University, Texas Christian University, Texas Tech University, The University of Texas at Austin, The University of Texas at Arlington, and Washington University in St. Louis. Each library launched its own talent dashboard within Skilltype, including tools for skills inventory, gap analysis, cohort-based training, personalized professional development, and more. As a consortium, Amigos is now able to access new opportunities for networking, leveraging the platform's data-driven approach to expertise sharing across this unique multi-state academic library community.

## Amigos Expands Continuing Education Opportunities

Amigos reached more than 4,500 registered attendees and learners through Amigos Continuing Education and training opportunities. Members engaged in fifty-three scheduled courses, thirty-six free Know & Go sessions, three online conferences, five Amigos Community Conversations, and the 2023 Annual Amigos Member Conference.

Customized education and training was provided for library staff at fourteen partner organizations:

Army Civilian Career Management Agency  
Ashville Art Museum  
Capital District Library Council  
Cornell University  
Del Mar College  
El Paso Community College  
FEDLINK

Houston Community College  
North Central Kansas Libraries System  
Northeast Florida Library Information Network  
Palestine Public Library  
Tampa Bay Library Consortium  
University of Arkansas at Little Rock  
University of Oregon

**Amigos Library Services**  
**Statement of Financial Position**  
**June 30, 2023**

ASSETS

<b>Current Assets</b>	
Cash and cash equivalents	\$ 2,669,939
Accounts receivable from participating institutions and companies, net	1,881,375
Investments	10,436,480
Prepaid expenses	181,046
Member discount service prepaid expense	2,422,451
<b>Total Current Assets</b>	<u>17,591,291</u>
<b>Property and Equipment</b>	
Computer service equipment	48,531
Leasehold improvements	6,825
Office furniture and equipment	3,888
Software	253,868
<b>Total Property and Equipment</b>	<u>313,112</u>
Less accumulated depreciation	<u>(295,452)</u>
<b>Net Property and Equipment</b>	<u>17,660</u>
<b>Other Assets</b>	
Deposits	3,940
Operating lease right-of-use asset	167,547
<b>Total Other Assets</b>	<u>171,487</u>
<b>TOTAL ASSETS</b>	<u>\$ 17,780,438</u>

LIABILITIES AND NET ASSETS

<b>Current Liabilities</b>	
Accounts payable	\$ 317,002
Member discount service deferred revenue	6,260,902
Accrued payroll and related expenses	220,396
Unearned operating revenues	245,470
Operating lease liability, current portion	48,933
<b>Total Current Liabilities</b>	<u>7,092,703</u>
<b>Noncurrent Liabilities</b>	
Operating lease liability, net of current portion	<u>123,552</u>
<b>TOTAL LIABILITIES</b>	<u>7,216,255</u>
<b>Net Assets</b>	
Net assets without donor restrictions	<u>10,564,183</u>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<u>\$ 17,780,438</u>

**Statement of Activities and Changes in Net Assets**  
**For the Year Ended June 30, 2023**

<b>Unrestricted Revenues</b>	
Member fees	\$ 826,150
Amigos services	11,594,311
<b>Total Unrestricted Revenues</b>	<u>12,420,461</u>
<b>Expenses</b>	
Program services	11,995,774
Supporting activities	894,561
<b>Total Expenses</b>	<u>12,890,335</u>
<b>Other Income (Expense)</b>	
Employee Retention Credit	44,098
Interest and dividend income	295,904
Realized loss on sales of investments	(179)
Unrealized gain on investments	910,227
<b>Net Other Income</b>	<u>1,250,050</u>
<b>Change in Net Assets</b>	780,176
<b>Net Assets, Beginning of Year</b>	<u>9,784,007</u>
<b>Net Assets, End of Year</b>	<u>\$ 10,564,183</u>

# ***Amigos Library Services 2022-2023 Annual Report***

